



RAS Telegraf service is in Stopped state.

- Parallels Remote Application Server

Symptoms

RAS Telegraf service is in **Stopped** state.

Cause

RAS Telegraf service collects information for **RAS Performance Monitor** utility introduced in **Parallels Remote Application Server 16.1**.

If Performance Monitor utility is not configured RAS Telegraf service will remain in Stopped state until RAS Performance Monitor utility will be configured.

Resolution

RAS Telegraf service will automatically become active after **Performance Monitor** utility will be configured.

More information about RAS Performance Monitor utility and it's configuration may be found in Parallels Remote Application Server Administrator's Guide - Parallels RAS Performance Monitor part. Up-to-date Administrator's Guide and other documents can always be downloaded from **[Parallels Remote Application Server Technical Documentation & Resources repository](#)**

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