



"Access is denied" error when trying to shadow a session on RDS

- Parallels Remote Application Server 19.1

Symptoms

While trying to remote control the session from RAS Console the error is showing up:

Cause

Permissions issue

Resolution

On the Windows machine where RAS Console is running you must be logged in with the user account which has remote access rights in order to connect to the RDS.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.