



Parallels Toolbox is black on macOS 10.10 Yosemite

- Parallels Toolbox
- Parallels Toolbox Business Edition

Symptoms

- After updating Parallels Toolbox to **2.5.0-1317** build its interface turned black on macOS Yosemite
- Tools are blurry and barely visible

Cause

Parallels Desktop Engineering Team is currently investigating this issue.

Resolution

As a workaround please reduce transparency on your Mac using the following instructions:

Click on **Apple Logo** on Mac menu bar > **System Preferences** > **Accessibility** > **Display** > enable **Reduce transparency** option.

NOTE: In some situations lack of transparency may cause troubles navigating the system.

Alternatively, you can use Parallels Toolbox tools directly from Finder as described below:

Open **Finder** > **Applications** > right click on **Parallels Toolbox** in application's list and choose **Show Package Contents** > **Contents** > **Applications** > double click a particular tool to launch it.