|| Parallels[®]

Parallels Toolbox is black on macOS 10.10 Yosemite

- Parallels Toolbox
- Parallels Toolbox Business Edition

Symptoms

- After updating Parallels Toolbox to 2.5.0-1317 build its interface turned black on macOS Yosemite
- Tools are blurry and barely visible

Cause

Parallels Desktop Engineering Team is currently investigating this issue.

Resolution

As a workaround please reduce transparency on your Mac using the following instructions:

Click on **Apple Logo** on Mac menu bar > **System Preferences** > **Accessibility** > **Display** > enable **Reduce transparency** option.

NOTE: In some situations lack of transparency may cause troubles navigating the system.

Alternatively, you can use Parallels Toolbox tools directly from Finder as described below:

Open Finder > Applications > right click on Parallels Toolbox in application's list and choose Show Package Contents > Contents > Applications > double click a particular tool to launch it.

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