



Overwatch game starts with black screen

- Parallels Desktop for Mac Standard Edition
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Symptoms

When I launch Overwatch? in Windows virtual machine, it starts with black screen.

Cause

Integrated graphics cards are not supported in Overwatch.

Resolution

In order to play Overwatch a discrete (dedicated) graphics card must be installed into the Mac.

Information

To determine what type of graphics card is installed on your Mac, click on Apple logo on Mac menu bar > **About this Mac** > **Overview** tab > **System Report** > **Hardware** > navigate to **Graphics/Displays** tab.

If you have got only card in the list - there is no discrete card installed into your computer.

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