



Parallels Toolbox for Windows needs reinstallation

- Parallels Toolbox

Symptoms

- I got a pop-up message upon Parallels Toolbox start that the application needs to be reinstalled:

"Windows has been updated. Please reinstall Parallels Toolbox to ensure that it functions correctly."

Cause

Windows registry was affected after updating Windows to new build. In particular, the following registry key is missing in Windows registry:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Parallels\Parallels Toolbox
```

Resolution

1. **Download** the Parallels Toolbox installation file.
 2. Reinstall Parallels Toolbox.
-

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.