KRBv5 Error: unable to reach any KDC in realm

- Parallels Device Management 4.5
- Parallels Device Management
- Parallels Mac Management 5.0
- Parallels Mac Management 6.0
- Parallels Mac Management 6.1
- Parallels Mac Management 4.0

Symptoms

After Task Sequence login you are getting the error below:

The error in **pmm_tswizard.log**:

```
11-10 06:34:54.997 W /GSSWrap:769:b437/ KRBv5 Error: unable to reach any KDC in realm %Your_Domain_C
```

Cause

Connectivity issue.

Resolution

Domain Controller must be reachable from affected Mac at the following ports:

```
TCP/UDP 88,389
```

DNS Server must be reachable at:

```
TCP/UDP 53
```

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