



How to enable the trace logging on VDI Agent appliance

- Parallels Remote Application Server

Information

Sometimes, it may be required to enable trace logs on the VDI Agent appliance. It can be achieved following the instruction below:

1. On the appliance, switch the Console (**Alt+F1**) and authenticate using your credentials.
2. To edit the log level:

```
vim /etc/opt/Parallels/VDSAgent.xml
```

In the values **ConsoleLogLevel** and **LogLevel** set value **5**.

3. Reboot the appliance in order to apply the change.

To review the log execute:

```
less /var/opt/Parallels/log/VDSAgent.log
```

To watch the log "online", execute:

```
tail -f /var/opt/Parallels/log/VDSAgent.log
```

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