|| Parallels[®]

Unable to use BootCamp based virtual machine after upgrading to macOS 10.13

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

Cannot create a new BootCamp based virtual machine or launch the existing one after macOS 10.13 upgrade.

- Upon creating the new machine, BootCamp partition is **not identified** by Parallels Desktop.
- Upon starting the existing machine, it boots with an error 0x80021014 and doesn't go further.

Cause

Improper disk GUID.

Resolution

NOTE: Parallels Desktop officially supports Boot Camp installations completed via Boot Camp Assistant only. Custom Boot Camp configurations using 3rd-party applications are not supported for virtual environment.

This issue is fixed in scope of the latest patch (13.1.0-43108) in Parallels Desktop 13

For older Parallels Desktop versions, use the workaround below:

Disable System Integrity Protection (SIP).

- 1. Restart the Mac, on Apple logo loading screen press CMD + R to boot into Recovery.
- 2. In Recovery, on Mac menu bar locate Utilities menu > open Terminal application.
- 3. Type in the commands below one-by-one:

csrutil disable

reboot

- 4. Back in a normal mode <u>remove the existing machine</u> or <u>create the new one</u>, depending on the customer's scenario.
- 5. Boot macOS into Recovery again and enable SIP back running the following Terminal commands:

csrutil enable reboot

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