Parallels Toolbox is missing new tools after upgrade to Parallels Desktop 14

- Parallels Toolbox

Symptoms

I have upgraded to Parallels Desktop 14 for Mac, but my Parallels Toolbox for Mac is missing new tools.

Cause

- Parallels Toolbox was not updated to version 2.0.4.

Resolution

1. Make sure that Parallels Toolbox is updated to the latest version. Click on the **Parallels Toolbox** icon > cogwheel > **Check for Updates**.

2. If no updates were found and you're running the latest version, reactivate Parallels Toolbox with your license for Parallels Desktop 14. Click on the **Parallels Toolbox** icon > cogwheel > **About Parallels Toolbox > Sign Out**, then click on the Toolbox icon again and select **I Have a Key**, then enter the license and click **Activate**.

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