

## Installing RAS Guest Agent

- Parallels Remote Application Server

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To install RAS Guest Agent following procedure should be done:

1. Configure Firewall and open the following Inbound ports:

- ◆ TCP 135, 445 - for remote RAS Guest Agent Push (if agent is installed manually, then these ports are not required).
- ◆ TCP 3389, UDP 3389 - for RDP access
- ◆ TCP 30004, UDP 30004 - for communication with RAS Guest Agent

2. Enable RDP for the required users:

3. Install Remote Application Server Guest agent using one of the following ways:

- ◆ Copy RAS installer to the template VM, launch it, select **Custom** Installation Type and specify **RAS Guest Agent** only:
- ◆ In RAS Console navigate to **Farm > VDI Hosts**, click on **Virtual Guest Settings**

in the opened **Virtual Guests List** dialog select template > click on **Tasks > Properties**:

in the opened **Guest Advanced Settings** dialog specify template **Computer Name** or IP address

in the **Virtual Guests List** dialog select template > click on **Tasks > Check Agent**:

in the **Guest Agent Information** dialog click on **Install** button:

type administrator credentials when prompted:

make sure that **Agent Status** is **Verified**:

