



Applying changes in RAS console makes DMZ gateways "Not Verified"

- Parallels Remote Application Server

Symptoms

After doing any changes in **RAS Console** and pressing **Apply**, **Forwarding Gateways** located in **DMZ** are going not verified state and stop functioning.

Cause

Due to performance mechanism utilized by **Gateway** component it is constantly trying to connect to **Publishing Agent** server. Since Gateway is located in DMZ it fails to establish successful connection to Publishing Agent located within internal network.

Resolution

Client Management feature is not supported for **Gateways** configured in **forwarding** mode.

Untick **Client Manager Port** option on the **forwarding Gateway**.