

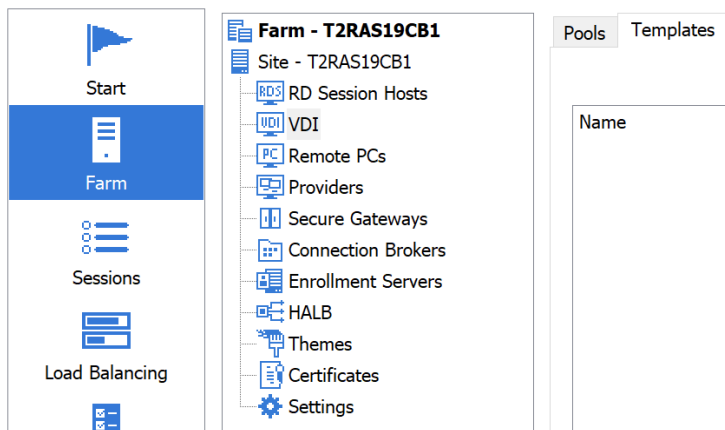
How to prevent virtual guest from suspending on disconnect

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.1
- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.0

Information

To prevent virtual guest from suspending on disconnect please perform the steps below:

1. Open **RAS Console** and navigate to **Farm > VDI > Templates**.



2. Click **Tasks > Default settings**.

3. Choose **On session disconnect** and **Do nothing** option.

Site Defaults - VDI ? X

General User profile Optimization **Settings** Security

Configure the following settings:

Application session lingering

Logoff active session after: Never Default

Actions

On session: Disconnect

Perform action: Do nothing

After: 5 minutes

OK Cancel Help

4. Press **OK**

5. Press **Apply**.

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