

## **Unable to print from Quicken**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Business Edition

## **Symptoms**

I cannot print from Quicken, however printing works fine in Microsoft Office and NotePad.

## Cause

Quicken misconfiguration.

## Resolution

- 1. Reset the Mac printing system by clicking on **Apple logo > System Preferences > Printers & Scanners >** right click your printer and choose **Reset printing system...**.
- 2. Unplug and plug the printer back to your Mac, make sure it is turned on.
- 3. Add your printer to **Printers & Scanners** by clicking on "+" button and choose your printer.
- 4. Run Quicken > go to File menu > select Printer Setup > For checks, reports or Invoices.
- 5. In the opened window choose your printer > click **Apply** > **OK**.

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