

## Unable to open a published application

• Parallels Remote Application Server

## **Symptoms**

Unable to open any published application:

```
Error: The system cannot find the file specified. The initial program cannot be started: memshell.exe -cd 2
```

A published desktop opens without any issues.

## Cause

Corrupted installation of RAS RD Session Host Agent component.

## Resolution

Reinstall Parallels RDSH Agent component.

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