

Unable to open a published application

- Parallels Remote Application Server

Symptoms

Unable to open any published application:

```
Error: The system cannot find the file specified.  
The initial program cannot be started: memshell.exe -cd 2
```

A published desktop opens without any issues.

Cause

Corrupted installation of **RAS RD Session Host Agent** component.

Resolution

Reinstall **Parallels RDSH Agent** component.
