Oracle Developer or Oracle Forms will not run in a Parallels virtual machine

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

- Oracle Developer and Runtime 2000 will not run in a Parallels Virtual Machine (**VM**). I have been on the forums and tried all resolutions that I know without any success. Whenever the software is started the error "Oracle developer runtime 2000 has stopped working" with an app crash as description pointing to the ui.dll
- I am able to run Oracle Forms 6i in 32 bit Windows 8.1 **VM** but not in 64 bit Windows 8.1 **VM**. I can run them on a PC but not in Parallels Desktop **VM**. The form builder application crashes(see attached).

Cause

- Incorrect keyboard layouts in Windows guest system
- Third party application (Oracle Developer, Oracle Forms, IBM personal communication software) do not properly handle custom keyboard layouts.

Resolution

Method 1:

Windows virtual machine (or Bootcamp Windows virtual machine) should be reconfigured to use only windows built-in keyboard layout.

1. In Windows go to **Control Panel > Language**.

2. Click on **Add an input method**, then find **US** keyboard layout.

   (Click on **Add** button after **US** layout is selected)
3. Remove **United States (Apple) - Parallels**.

4. Restart Windows **VM**.

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