



Starting published resource fails with "Failed to start remote apps"

- Parallels Remote Application Server

Symptoms

Launching a published application fails with the following error:

Cause

Connection fails due to time-out issues caused by RD Connection broker.

Resolution

In **Remote Application Server Console > Load Balancing** tick the "**Disable Microsoft RD Connection Broker**" option and press **Apply** button.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.