

Parallels Mac Management for Microsoft SCCM process appears Not Responding in Activity Monitor

• Parallels Device Management

Symptoms

In Activity Monitor on Mac, Parallels Mac Management for Microsoft SCCM process running under **root** user appears as Not Responding.

Resolution

In case functionality is not affected (client is able to send a Problem Report, successfully receive policies from Proxy, etc) - this matter can be safely treated as cosmetic. If functionality is hindered, please contact <u>Support</u> to receive further assistance.

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