

## Capture OS X Image step fails

• Parallels Mac Management 7.3

## **Symptoms**

Unable to create NetRestore image using Capture OS X Image step in Parallels Task Sequence Wizard.

Capture OS X Image step fails.

```
smb_share: Mounting //*******/IT Repository/Operating System Deployment/Mac Images/OS X Images as system Deployment/Mac Images/OS X Images/OS
```

## Cause

Unable to mount folder where 'Capture OS X Image' step should create the NetRestore image due to a 'space' symbol in the folder's name.

## Resolution

Delete or replace the 'space' symbol in the folder's name, or upgrade PMM to version 8 or newer.

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