



What is the Parallels Desktop for Mac Return Policy?

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Parallels Return Policy

1. For copies purchased in the Parallels Online Store

Within 30 days of your product download purchase, you may request a full refund, for any reason. You can submit your refund request to Cleverbridge, the order-processing partner of Parallels, using the link [here](#). Automation allows you to get a refund quickly if all the requirements are met:

- We cannot accept a return if more than 30 days have passed since your purchase.
- Parallels cannot refund purchases made through other online stores. Please contact the online store directly for their refund policy.

2. For returns of Parallels Desktop for Mac purchased at retail in the United States and Canada

If you are not completely satisfied with your purchase, please return the item with original receipt back to the retail account. Return terms and conditions will be retail account specific, please check your original receipt for rules and return time lines.

Note: upon arranging a refund, you won't be able to keep using the license.

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