



Disabling Memshell hooking for specific applications

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

To make a published application ignore any Memshell hooking, one should follow the steps below:

1. Open registry editor on the RDS host from which the application in question is published.
2. Navigate to the following location:

For 64-bit applications: HKEY_LOCAL_MACHINE\SOFTWARE\WOW6432Node\Parallels\

For 32-bit applications: HKEY_LOCAL_MACHINE\SOFTWARE\Parallels\

3. Create a new key called **Memshell**
4. Within a created **Memshell** key create a **String** named **IgnoreHookApplications**
5. **IgnoreHookApplications** value should match the **exact name of executable file** of application in question (*.exe file). Please refer to screenshot below:

To disable Memshell hook for several applications specify all executables separated by a **semicolon**:

Note: Applications listed in this string will completely ignore any other hooking settings, thus please use it on a staging environment first to ensure it is not affecting critical functionality.