

Unable to install Parallels Client on HP ThinPro thin client

- Parallels Remote Application Server

Symptoms

Installation of Parallels Client fails with the following errors:

```
dpkg: dependency problems prevent configuration of 2xclient:  
 2xclient depends on udisks: however:  
  Package udisks is not installed.  
dpkg: error processingg 2xclient (--install):  
 dependency problems - leaving unconfigured  
Processing triggers for shared-mime-info ...  
Errors were encountered while processing:  
 2xclient
```

Cause

HP ThinPro OS missing the dependencies needed for Parallels Client.

Resolution

1. Download the [launch_ras_client.sh](#) script.
2. Boot the ThinPro thin client.
3. Enter in the Administrative mode.
4. Copy the script under *opt/2X/Client/scripts* and set executable permissions.
5. Create the custom connection with the script name as the command to execute.
6. Close all windows.
7. Switch back to the user mode.
8. Execute the script.
9. Reboot the machine the machine to make sure that the client installed successfully.

NOTE: You would need administrative access to install the script but you should then be able to run the script through a link.

For T530 model please download [launch_ras_client_t530.sh](#) and replace the original script. Change it's name to [launch_ras_client.sh](#) and continue with above steps.
