



Keyboard layout sync for Microsoft account

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Business Edition

Symptoms

1. After installing **Windows 10/8.1/8** in express mode, list of active keyboard layouts in **Windows** is the same as in **Mac OS X**. But after logging in with **Microsoft** account, some of keyboard layouts disappeared, or new layout appeared.
2. Same Microsoft account is used both with **Parallels Desktop** virtual machine, and physical PC. New keyboard layout added in the virtual machine also appears on the PC.

Cause

By default, **Windows** synchronizes personal settings between all devices using the same **Microsoft** account, including keyboard layouts.

Resolution

Disable synchronization of Language preferences in Microsoft Account Settings:

- Start **virtual machine** with **Windows 10/8.1/8** installed.
- Log in with your **Microsoft** Account.
- Disable synchronization of **Language** preferences in your **Microsoft** Account's Settings.
- Correct list of active keyboard layouts if required.

How to disable synchronization of Language preferences in Windows 10:

- Click on **Windows** Start button and select **Settings**.
- Go to **Accounts** -> **Sync your settings** -> **Individual sync settings**.
- Disable **Language** preferences pin.

How to disable synchronization of Language preferences in Windows 8/8.1:

- **Swipe** in from the right edge of the screen, tap **Settings**, and then tap **Change PC settings**. (If you're using a mouse, point to the **lower-right corner** of the screen, move the mouse pointer up, click **Settings**, and then click **Change PC settings**.)
- Tap or click **OneDrive**, and then tap or click **Sync settings**.
- Turn off **Language** preferences pin.

For more information see: <http://windows.microsoft.com/en-US/windows-8/sync-settings-pcs>

NOTE: Some keys on **Apple** and **PC** keyboards are placed differently. **Parallels Desktop** sets appropriate keyboard layouts during express **Windows** installation. These layouts will be mostly the same as in **Mac OS X**. You login with local account at the first time. When you login with **Microsoft** Account, **Windows** changes active keyboard layout list with one that is saved in **Microsoft** Account. All personal settings are synchronized by default. It is possible that some keyboard layouts will be removed and other added. This list will remain even if you login with local account later. You can disable **Language** preferences synchronization to be sure that keyboard layout list will stay unchanged.

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