



Parallels Access updates summary

- Parallels Access for Business
- Parallels Access

Parallels Access 7.0.9 (November 8, 2023)

Parallels Access for Android

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 7.0.8 (September 28, 2023)

This update for Parallels Access addresses overall stability and performance issues:

- Fixes an issue with the Parallels Access Client crashing in iPadOS upon pressing the Return key on an external keyboard connected to the iPad.

Parallels Access 7.0.7 (August 30, 2023)

Parallels Access for Android

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 7.0.6 (August 25, 2023)

Parallels Access for Android

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 7.0.5 (November 15, 2022)

Parallels Access Agent for Windows and Mac

- Fixed: Active remote session would sometimes prevent the computer screen from locking.
- Fixed: Sign In with Google would sometimes fail to authenticate.
- Improved: Overall security of the Parallels Updater
- This update also addresses several other stability and performance issues.

Parallels Access 7.0.4 (April 28, 2022)

Parallels Access for Mac

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 7.0.3 (March 17, 2022)

Parallels Access for Mac

Parallels Access 7.0.3 introduces several bug fixes and other enhancements:

- Resolves an issue with sharing files via Parallels Access installed on a mobile device.
- Improves remote screen rendering on mobile devices.
- Corrects several localization issues.
- Fixes several crashes.

Parallels Access 7.0.2 (February 24, 2022)

Parallels Access for iOS

This update for Parallels Access addresses overall stability and performance issues

Parallels Access 7.0.1 (February 2, 2022)

Parallels Access Agent for Windows

Parallels Access 7.0.1 introduces several bug fixes and other enhancements:

- Resolves an issue with sharing files via Parallels Access installed on a mobile device.
- Improves remote screen rendering on mobile devices.
- Corrects several localization issues.
- Fixes several crashes.

Parallels Access 7.0 (December 16, 2021)

Parallels Access 7.0 introduces several new features, bug fixes, and other enhancements.

General

- Faster and more stable connection to a remote computer from another computer via a web browser.
- Support for more keyboard shortcuts that can be sent to a remote computer via a web browser.
- Improved connection security due to 2-step verification support. You can set up 2-step verification in your Parallels account and then enter confirmation codes when adding new devices for remote access.
- Easier sign-in to Parallels Access due to the support for autofilling passwords from the Keychain.
- Chat notifications inform you if the person who remotely helps you with the computer sent a message.

Access for iOS-only:

- Easier sign-in to Parallels Access due to the support for autofilling passwords from the Keychain.
- Improved connection security due to 2-step verification support. You can set up 2-step verification in your Parallels account and then enter confirmation codes when adding new devices for remote access.
- Improved stability on the iOS 13 devices.
- Secure and convenient authentication due to the support for autofilling verification codes generated in iOS 15.
- Improved performance due to the completely revamped graphics engine that uses Apple Metal.
- Several bugs and crashes have been fixed.

Access for Android-only:

- Improved connection security due to 2-step verification support.
- The Parallels Access tutorial has been improved and simplified.
- The product help system has been unified.
- Parallels Access has become compatible with Android 12.
- Several bugs and crashes have been fixed.

Parallels Access 6.5.4 (November 8, 2021)

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 6.5.3 (September 29, 2021)

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 6.5.2 (July 13, 2021)

Parallels Access Agent for Mac

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 6.5.1 (June 23, 2021)

Parallels Access for iOS

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 6.5.0 (June 1, 2021)

This version of Parallels Access includes the following new features and enhancements:

- Remote Help mode improvements:
 - ◆ If you're connected to a remote computer via a web browser, you can chat with its owner.
 - ◆ You can exchange files with a remote computer if connected via a web browser.
- You can now remove a remote computer from the list even if it is online (i.e., available for connection).
- Other performance and stability improvements.

Parallels Access for iOS

- In the Parallels Client settings, you can now choose whether to use Apple Pencil for gestures or for basic drawing in remote apps (no pressure support yet).

- The product tutorial has been improved and simplified. It also supports Dark Mode.
- Product help systems have been unified – the tutorial, links to knowledge base articles and links to get support are all in one place now.
- Install Parallels Access for iOS on a Mac with Apple M1 chip and use it to remotely access other Mac and Windows computers with Parallels Access Agent installed.

Parallels Access for Android

- Install Parallels Access for Android on a Chromebook or Chromebox and use it to remotely access other Mac and Windows computers with Parallels Access Agent installed.
- Support for the numpad section on Chrome OS devices.
- Now you can subscribe to Parallels Access for one month or one year directly from the application.

Parallels Access 6.2.0 (February 15, 2021)

Parallels Access for iOS

This update for Parallels Access includes the following improvements:

- Parallels Access iOS app may now be installed on Macs with M1 processor
- A lot of optimizations were made to make Parallels Access on M1 Macs easy and convenient to use
- Several bugs and crashes were resolved

Parallels Access 6.1.0 (December 24, 2020)

Parallels Access for iOS

This update for Parallels Access includes the following improvements:

- Several bugs and crashes have been fixed.

Parallels Access for Android

This update for Parallels Access includes the following improvements:

- Now you can use keyboard shortcuts (like Alt+Tab to switch between remote apps) while working with Parallels Access on an external display via Samsung DeX.
- Several bugs and crashes have been fixed.

Parallels Access Agent

This update for Parallels Access Agent includes the following improvements:

- Parallels Access Agent for Mac has become compatible with Apple Silicon M1 Macs.
- Parallels Access Agent for Mac no longer requires kernel extensions to transfer sound between a Mac and mobile device.
- Initial setup experience has been streamlined for easier and faster start with a wizard to guide new users through required permissions.
- Several bugs and crashes have been fixed.

Parallels Access 6.0.2 (November 11, 2020)

Parallels Access for iOS

This update for Parallels Access includes the following improvements:

- Parallels Access now fully supports iOS 14
- Parallels Access Agent has been optimized for macOS 11 Big Sur
- Connection to a remote computer has become more stable and reliable
- Several bugs and crashes have been fixed

Parallels Access for Android

This update for Parallels Access includes the following improvements:

- Parallels Access Agent has been optimized for macOS 11 Big Sur
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Parallels Access Agent

This update for Parallels Access Agent includes the following improvements:

- Parallels Access for iOS now fully supports iOS 14
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Parallels Access 6.0.1 (July 29, 2020)

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 6.0.0 (July 28, 2020)

This version of Parallels Access (6.0.0) includes the following features and improvements:

Personal Help

Now you can easily help your friends and relatives with computer. All you need to do is send them a link to download and install Parallels Access Agent on their Mac or Windows PC. You can do this directly from the Parallels Access mobile app or from your Parallels account on the web. Once the Agent is up and running, the computer appears in the list and becomes available for connection.

Simplified App Delivery

If you have Parallels Access Agent installed on your Mac or Windows PC, it has become much easier to get Parallels Access on your mobile device. Simply scan a QR code in the Agent or send a download link from the Share menu. And if you have Parallels Access on your mobile device, share a download link to install Parallels Access Agent on a remote computer.

Parallels Access for iOS

Starting from iPadOS 13.4, use a mouse or trackpad to work with a remote PC or Mac. The mouse cursor changes its form depending on what is displayed on the remote screen.

Parallels Access for Android

Now you can add your Google Drive and OneDrive cloud storages to the Parallels Access File Manager. On devices with Android 10 or later, Parallels Access can be displayed in full screen and you can work with it using the Android new swipe gestures.

Other

Other crash and bug fixes and stability enhancements.

Parallels Access 5.6.1 (June 15, 2020)

Parallels Access for iOS and Android

This update for Parallels Access addresses overall stability and performance issues.

Parallels Access 5.6.0 (February 26, 2020)

This version includes the following features and improvements:

Parallels Access for iOS (36431)

- Swipe down in App Launcher to display the Search field and search for remote apps.
- Improved support for the “Sign in with Apple” login procedure.
- Resolved an issue with adding OneDrive to File Manager.
- Resolved an issue with delay when moving app icons.
- Enhanced product stability: several crashes have been resolved.

Parallels Access for Android (36430)

- Improved support for Samsung DeX:
 - ◆ when you work with remote apps, the mouse pointer is synchronized with that on the remote computer.
 - ◆ if you accidentally move the mouse pointer to the top or bottom part of the screen, the menu bars don’t appear at once.
 - ◆ the keyboard no longer pops up automatically when you switch between Parallels Access and some other app.
- Resolved an issue with having to sign in to Parallels again after closing and then opening Parallels Access.
- Enhanced product stability: several crashes have been resolved.

Parallels Access Agent for Windows (36436) and Mac (36430)

- Improved text selection in MS Office applications for macOS.
- Resolved an issue with some Windows app icons disappearing from App Launcher after these apps are updated.
- Resolved an issue with Parallels Access Agent for Windows being detected by SmartScreen as a harmful app.

Parallels Access 5.5.0 (36378) (December 17, 2019)

Version 5.5.0 of Parallels Access includes the following features and improvements:

Parallels Access for iOS improvements

- Work with Parallels Access and other iOS apps side by side on the iPad® screen with multitasking support (both Split View and Slide Over).
- Use Parallels Access on all new iPhone® and iPad models due to compatibility and design improvements.
- Feel the full power of the dark side thanks to Dark Mode support in iOS 13.
- Rearrange or delete remote applications without having to enter Editing mode with an improved App Launch. Additionally, folder design has been improved; if you drag an application icon onto the icon of another application, a folder is created containing both applications.
- Easily switch between multiple windows of the same application with an improved App Switcher.
- Get improved microphone support—version 5.5.0 resolves an issue with the microphone not working after the sound is turned off.
- Several crashes have been fixed.
- Enjoy other performance and stability enhancements.

Parallels Access for Android improvements

- Connect to remote computers on an external display with a mouse and keyboard with Samsung DeX support.
- Work with Parallels Access and another Android app simultaneously on the screen of your Android device (if it supports Multi-Window mode).
- Sign in to Parallels Access both with your fingerprint and face with enhanced biometric authentication.
- Parallels Access has become fully compatible with 64-bit Android devices.
- Now the Parallels Access installation bundle includes only the version compatible with your Android device. This helps make the package size smaller and speeds up the installation and update processes.
- Several crashes have been fixed.
- Enjoy other performance and stability enhancements.

Parallels Access Agent improvements

- Improved connection stability.
- Resolved an issue with Parallels Access still occasionally asking for Accessibility permissions in macOS 10.15 Catalina even if you already granted them.

Parallels Access 5.1.1 (35425) (October 17, 2019)

This version offers the following features and improvements:

Parallels Access Agent

- Support for Sign in With Apple authentication system
- Other stability and performance improvements

iOS Client

- Improved iOS 13 support

Android Client

- Improved compatibility with Chrome OS
- 64-bit support added

Parallels Access 5.1.0 (35326) for Mac Agent (September 24, 2019)

- macOS Parallels Access Agent will now request permissions to work correctly on macOS Mojave 10.14 or later, including macOS Catalina 10.15. These permissions are required to connect to a computer from a mobile device or via a web browser.

Parallels Access 5.0.1 (35210) for iOS (August 19, 2019)

This version contains a few minor fixes that improve application stability.

NOTE: Parallels strongly recommends to keep your copy of Parallels Access up-to-date. Visit [KB 123848](#) for instructions on updating Parallels Access.

Parallels Access 5.0.0 (35155) (July 15, 2019)

This version contains the following enhancements:

iOS Client

- Improved the way how Parallels Access is displayed on the latest iPads.
- Based on your everyday experience, Siri creates shortcuts that can help you to speed up connecting to remote computers and launching applications.
- Improved remote screen decoding for better performance in various network conditions.
- Resolved several crashes.

Android Client

- Parallels Access is now fully compatible with x86-64 CPUs.
- Application icons in App Launcher show notification badges. This allows you to stay informed about unread emails, received messages, pending updates, etc.
- Improved remote screen decoding for better performance in various network conditions.
- Resolved several crashes.

Parallels Access Agent

- Parallels Access Agent automatically checks whether connection with Parallels Access is stable and tries to re-establish it if detects any network issues.
- Parallels Access Agent for Mac has been notarized (according to the latest requirements from Apple).
- Improved the process of establishing connection between Parallels Access on your mobile device and Parallels Access Agent on a remote computer.
- Improved text selection in remote applications.
- Resolved several crashes.

Parallels Access 4.0.4 (32918) (January 16, 2019)

This version contains the following enhancements:

Common

- Improved content zoom for remote applications
- Improved connection establishment process
- Resolved several issues related to text selection
- Resolved an issue where some application windows would get unexpectedly hidden
- Resolved several bugs and crashes

iOS-specific

- Added support for new iPhones' screen sizes
- Resolved an issue with iPhone XR where mouse pointer would misplace clicks
- Improved application's operation in background
- Improved text selection operations in remote applications
- Resolved an issue with 3D Touch not working in iOS 12.1
- Resolved several minor issues with File Manager

Agent-specific

- Agent for macOS now supports Dark mode on macOS Mojave
- Resolved an issue when Agent on macOS would take capture focus from an active application

Android-specific

- Improved remote screen behavior after hiding a keyboard
 - Improved behavior of the App Switcher
 - Resolved an issue with creating a folder on App Launcher
 - Resolved several minor issues with File Manager
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Parallels Access 4.0.3 (32866) (September 18, 2018)

This version contains the following enhancements:

- Improved connectivity to remote computers
- Improved stability when launching remote applications
- Improvements for file operations in File Manager
- Several crashes resolved

Parallels Access 4.0.2 (32851) for iOS (August 10, 2018)

- Resolves login issue affecting some users

Parallels Access 4.0.1 (32840) for iOS (August 8, 2018)

The update for iOS includes the following fixes and improvements:

- Resolved cellular connectivity issue affecting some of the users
- Resolved issue with computers not visible in the list

- Resolved issue with right toolbar hiding on iPad
- Improved compatibility with Microsoft Word in remote session
- Improved keyboard shortcuts behavior
- Several crashes fixed

Parallels Access 4.0.0 (32792) (May 8, 2018)

This release contains the following new features on iOS

- Support for new devices, including iPhone X and iPad Pro
- Support for PIN/Touch ID/Face ID to protect access to the app
- New mouse mode for easier controls
- Use of Spotlight for app search
- Text selection using 3D Touch
- Faster computer connection/app launch using 3D Touch on app icon
- Settings are now available right inside the app
- Support for SwiftPoint GT mouse

This release contains the following new features on Android

- Support for PIN and fingerprint identification
- New mouse mode
- Support for SwiftPoint GT mouse
- Material Design (Android)
- Better animations on App Launcher screen in Android

Other changes for iOS, Android and desktop Agent

- Improved Agent for Mac and Windows
- Improved compatibility with iOS 11
- Improved remote connection stability
- Improved text selection detection for remote applications
- Better sound handling on mobile devices
- Multiple crashes resolved
- Resolved issue with adding new applications to the App Launcher on iPad
- Resolved input issues with remote session in a browser

Parallels Access 3.2.1 (31452) for iOS (July 14, 2017)

- Stability improvements (fixed the issue with app crashing on launch for some users)

Parallels Access 3.2.0 (31423) (May 2, 2017)

- Added support for Dropbox API v2 in File Manager
- Added support for new APIs when using Google and Facebook social logins
- Improved "Run in Background" behavior
- Improved app behavior after changing e-mail for Parallels Account
- Improved compatibility with OneDrive in File Manager
- Resolved the issue when some computers were missing from the list

- Improved stability when establishing connection to a remote computer
- Resolved several issues that could cause app crash

Parallels Access 3.1.7 (31336) for iOS (March 2, 2017)

The update for iOS includes the following fixes and improvements:

- Resolves an issue with Parallels Access crashing for some users when creating a new account

Parallels Access 3.1.6 (31326) (December 26, 2016)

The update includes the following fixes and improvements:

- For added security, device confirmation is required before connecting to a remote computer for the first time
- Resolved issue with "Best for iPad" screen resolution
- Resolved several issues with connecting to a remote computer
- Resolved issue with text selection not working correctly in Outlook 2013
- Improved stability

Parallels Agent 3.1.5 (31304) (October 3, 2016)

What's new for the Parallels Access agent (on your computer):

- Improved compatibility with macOS Sierra
- Other performance enhancements and stability improvements

Parallels Access 3.1.4 (31301) (September 20, 2016)

The update includes the following fixes and improvements:

iOS

- Fixed Korean text input issue
- Fixed several crashes
- Other performance enhancements and stability improvements

Android

- Compatibility with Android 7.0
- Other performance enhancements and stability improvements

Parallels Agent

- Improved compatibility with the latest OS updates
- Other performance enhancements and stability improvements

Parallels Agent 3.1.3 (31296) (July 18, 2016)

What's new for the Parallels Access agent (on your computer):

- Improvements in screen resolution switching behavior
- Other bug fixes and performance improvements

Parallels Access 3.1.2 for iOS — 3.1.2 (31293) (June 2, 2016)

The update includes bug fixes and performance improvements.

Parallels Access 3.1.1 (May 27, 2016)

This update for Parallels Access 3.1.1 for **iOS — 3.1.1 (31290)** includes various bug fixes and performance improvements.

Parallels Access 3.1.0 (May 24, 2016)

This update for Parallels Access **iOS — 3.1.0 (31281)**; **Android, Windows and Mac Agent — 3.1.0 (31288)** addresses overall stability and performance issues and brings new features, fixes and improvements listed below.

New features in Parallels Access:

- Support for 3D Touch on iPhone 6s and iPhone 6s Plus — press to drag-and-drop or right-click
- Support for the iPad Pro screen resolution and virtual keyboard
- Support for Apple Pencil
- Folders on the App Launcher
- Support for cursor movement using the onscreen keyboard as a trackpad (with iOS 9)
- Support for Windows 10 tablet mode
- Support for Android M changes

The update includes the following fixes and improvements:

- Game Mode improvement — shoot in games just by touching a screen
 - Game Mode improvement — use function keys, "Pg Up", "Pg Dn" etc.
 - Improved support for Windows 10 gestures
 - Improvements in screen resolution switching behavior
 - Other bug fixes and performance improvements
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