



Changing GPO for shadowing permissions

- Parallels Remote Application Server

Symptoms

Shadowing a remote session from within Parallels Remote Application Server Console requires user confirmation although the following GPO:

Administrative Templates > Windows components > Remote Desktop Services > Remote Session Host > Connect

has been set to **Full Control without user's permission**.

Cause

Parallels Remote Application Server checks GPO during Terminal Server Agent status check. Terminal Agent status should be rechecked to apply the GPO changes.

Resolution

To update Terminal Server Agent status in Remote Application Server Console navigate to **Farm > Terminal Servers** > right-click Terminal Server > **Check Agent**.
