

## **Changing GPO for shadowing permissions**

• Parallels Remote Application Server

## **Symptoms**

Shadowing a remote session from within Parallels Remote Application Server Console requires user confirmation although the following GPO:

Administrative Templates > Windows components > Remote Desktop Services > Remote Session Host > Connect

has been set to Full Control without user's permission.

## Cause

Parallels Remote Application Server checks GPO during Terminal Server Agent status check. Terminal Agent status should be rechecked to apply the GPO changes.

## Resolution

To update Terminal Server Agent status in Remote Application Server Console navigate to **Farm > Terminal Servers >** right-click Terminal Server > **Check Agent**.

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