The Deploy Software Updates Wizard completed with errors: Failed to download content id 16808554

- Parallels Device Management

Symptoms

- I am unable to distribute Apple updates getting an error: **The Deploy Software Updates Wizard completed with errors. Error: Failed to download content id 16808554. Error: Invalid certificate signature**.

- %temp%\PatchDownloader.log shows:

```
Trying to connect to the root\SMS namespace on the <SCCM> machine.
Connected to \\<SCCM>\root\SMS  Software Updates Patch Downloader
Trying to connect to the \<SCCM>\root\sms\site_<site_code> namespace on the <SCCM>.
Connected to \\<SCCM>\root\sms\site_<site_code>
Download destination = \\<SCCM>\share\Digital_Camera_update\6431534c-b68e-4fce-9681-bef9550b40be
Contentsource = http://<WSUS>:8530/Content/A1/0C16C45AFE9387A43A926FCD218157A2D1CAC9A1.cab
Downloading content for ContentID = 16808554,  FileName = 966be88f-0655-4daa-b993-ab34eb415f1a_1
Download http://<WSUS>:8530/Content/A1/0C16C45AFE9387A43A926FCD218157A2D1CAC9A1.cab in progress:
Download http://<WSUS>:8530/Content/A1/0C16C45AFE9387A43A926FCD218157A2D1CAC9A1.cab to C:\Users\
```

```
Checking machine config
Cert revocation check is disabled so cert revocation list will not be checked
To enable cert revocation check use: UpdDwnldCfg.exe /checkrevocation
Authentication of file C:\Users\<username>\AppData\Local\Temp\2\CAB3E60.tmp failed, error 0x800b
ERROR: DownloadContentFiles() failed with hr=0x8007363
```

Cause

WSUS certificate is not imported om SCCM server.

Resolution

Set up the update server and clients for locally-published updates:

On the WSUS server:

- click **Win+R** combination to open **Run** dialog, enter **mmc** to open MMC Console.
- click **File > Add/Remove Snap-in...**.
- in the left pane of **Add or Remove Snap-ins** window select **Certificates** and click **Add >** button.
- in the **Certificates snap-in** window select **Local computer account > Finish > OK**.
- navigate to the **WSUS** node in the snap-in, and then find the certificate you added the previous step.
- right-click the certificate and select **All Tasks > Export**. For security reasons, you should export only the public key, not the private key.
- copy this certificate on the SCCM SMS Provider server.

On the SCCM SMS Provider server:

- click **Win+R** combination to open **Run** dialog, enter **mmc** to open MMC Console.

- click **File > Add/Remove Snap-in...**.
- in the left pane of **Add or Remove Snap-ins** window select **Certificates** and click **Add >** button.
- in the **Certificates snap-in** window select **Local computer account > Finish > OK**.
- in the Certificates snap-in select **Trusted Root Certification Authorities >** right-click **Certificates > All Tasks > Import** and import the certificate you just exported.
- in the Certificates snap-in select **Trusted Publishers >** right-click **Certificates > All Tasks > Import** and import the certificate.

NOTE: If the error described in this article is observed on other servers with SCCM Console (not SMS provider), the operation should be repeated for each of them as well.

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