

<u>Upgrading from Parallels Desktop for Mac App Store Edition to a full Parallels Desktop for Mac version</u>

- Parallels Desktop for Mac App Store Edition
- My Account

About upgrade of Parallels Desktop for Mac App Store Edition

If you purchased Parallels Desktop for Mac App Store Edition, you can take advantage of the offer to purchase a 1-year subscription for a full version of <u>Parallels Desktop for Mac</u> with a discount.

With the full version of Parallels Desktop for Mac you get the complete set of features like Coherence, files/applications sharing, support of Cortana on your Mac, support for Windows installed in Boot Camp, and much more. Once upgraded, you also get a complimentary subscription for <u>Parallels Access</u> for the entire period of your Parallels Desktop for Mac subscription.

Note: You need to disable auto-renewal for your Parallels Desktop for Mac App Store Edition subscription in App Store if you upgrade the subscription to a full version. Otherwise you will be charged for your Parallels Desktop renewal.

To do the upgrade:

- Open the **Active Subscriptions** list of Parallels Desktop for Mac App Store Edition from the <u>Dashboard</u> and click on the subscription in question.
- At the bottom of the Subscription Details page click on **Upgrade to full version of Parallels Desktop**.
- Select the version of Parallels Desktop for Mac you'd like to upgrade to. You can choose between Parallels Desktop for Mac and Parallels Desktop for Mac Professional Edition (<u>learn more about Parallels Desktop</u> for Mac editions).
- Click Proceed to Checkout.
- You will be redirected to the Parallels shopping cart to finish the upgrade.
- Complete the checkout process and get back to My Account. You will see your new Parallels Desktop for Mac subscription in the list of subscriptions. This is a separate subscription with its own license key. The license key will be registered in your Parallels user account automatically after purchase.

Use the new license key for activating the full version of Parallels Desktop. Your Parallels Desktop for Mac App Store Edition license key is not suitable for that purpose.

• Your new Parallels Desktop for Mac subscription will start immediately after the upgrade procedure is completed.

The new Parallels Desktop for Mac subscription will renew automatically. You can <u>cancel auto-renewal</u> at any time by visiting the subscription details page in My Account.

What should I do after upgrade?

- <u>Download</u> and install the latest version of Parallels Desktop for Mac.
- Start Parallels Desktop, log in to your Parallels user account.
- Activate your Parallels Desktop with a new license key.
- <u>Locate your original virtual machine file</u>, and open the file in the newly installed Parallels Desktop for Mac.

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