

## How to limit users to only start applications from one machine at the time

- Parallels Remote Application Server

### Symptoms

How to limit users to only start applications from one machine at the time?

### Resolution

1. Configure Terminal Servers to accept only one session from the same user:

- ◆ open Windows Registry on Terminal server
- ◆ navigate to

`HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server`

- ◆ set value **fSingleSessionPerUser** to **1**

2. Configure **Parallels Remote Application Server > Load Balancing**:

- ◆ check **Reconnect to disconnected sessions**
- ◆ uncheck **Reconnect sessions using client's IP address only** (otherwise new session will be created if user logs in from another device)
- ◆ check **Limit user to one session per desktop**
- ◆ check **Disable Microsoft RD Connection Broker** (if Microsoft RD Connection Broker is configured, this option should be checked to prevent conflict between load balancers).