Unable to start published application on Mac client: Your remote desktop connection failed because the remote computer cannot be authenticated

- Parallels Remote Application Server

Symptoms

Unable to start published application on Mac client: **Your remote desktop connection failed because the remote computer cannot be authenticated**:

Cause

RDS server is using self-signed authentication certificate.

Resolution

Configure Parallels Client to accept self-signed certificate:

- in **Connection Properties** switch to **Authentification** tab and set **If authentification fails** option to **Connect**:

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.