



How to re-install Universal Printing module in Parallels Remote Application Server

- Parallels Remote Application Server

Symptoms

I want to reinstall the Universal Printing module on an affected Terminal Server.

Resolution

In order to uninstall and install the module on an affected Terminal Server:

1. Run CMD with administrative permissions and navigate to the Parallels installation directory (by default **C:\Program Files (x86)\Parallels**) > **ApplicationServer** > **UniversalDevices** > **x32** or **x64** based on your installed OS.
2. Run the following command:

```
2XInst.exe /UP
```

3. Press **OK** button in pop-up window

4. Execute this command:

```
2XInst.exe /IP
```

5. Press **OK** button in pop-up window