

Unable to install Netboot Server component

• Parallels Device Management

Symptoms

During setup of Parallels Mac Management, Netboot Server component option is grayed out.

Cause

Requirements for installation are not met.

Resolution

Verify the following:

- 1. **Distribution Point role** is installed on the server.
- 2. **WDS** is installed and running. If **WDS** and **DHCP** are both installed on the same server, the "**Do not listen on port 67**" option must be selected in the **WDS** service properties.
- 3. **BITS 4.0** is installed.
- 4. Verify that the user account used to configure Parallels NetBoot Server has <u>sufficient privileges</u>.
- 5. Check that "Enable PXE support for clients" option is enabled in SCCM.

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