How to recreate default RDP Listener.

- Parallels Remote Application Server

Symptoms

- Unable to start published application due to an error:
- At the same time, unable to connect to Terminal Server using native RDP (**mstsc.exe**):

Cause

Registry key corruption.

Resolution

To fix the problem RDP listener needs to be recreated on the affected Terminal Server.

1. Export the following registry key for safety:

   ```
   HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp
   ```
2. Delete the following registry key:

   ```
   HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Terminal Server\WinStations\RDP-Tcp
   ```
3. Download attached registry file:

   RDP-Tcp.reg

   NOTE: If your OS is Windows Server 2012 R2, additional file will be required:

   RDP-Tcp2012.reg
4. Double-click the **RDP-Tcp.reg** file and click on **Yes** apply registry changes. Do the same with **RDP-Tcp2012.reg** if required.

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