How to prevent virtual machine from suspending?

- Parallels Remote Application Server
- Parallels Remote Application Server 14.1

Symptoms

After 5 minutes after log off from published virtual desktop, virtual machine to goes to suspend mode. How to prevent this from happening?

Cause

Default connection timeout set for guest.

Resolution

To restrict virtual machines from suspending change the default value:

1. Go to **RAS Console > Farm > VDI Hosts > Virtual Guests Settings.**
2. Click on **"Settings"** icon.
3. Expand and change the required options. For example, to leave virtual machine in running state, click on **If session disconnects** field, select **Keep Current State** and **Apply** the settings.

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