



Unable to install Windows 10 BSOD 0xc0000098

- Parallels Desktop
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

Unable to install Windows 10 virtual machine after downloading installation image from Microsoft:
<https://www.microsoft.com/en-in/software-download/windows10>

Installation fails with **BSOD 0xc0000098** after a short delay:

Cause

Windows 10 installation image corruption caused by unreliable Internet connection.

Resolution

Download the installation image over stable Internet connection, or use Windows 10 installation USB and follow these installation [instructions](#).

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