



Error: PRL_ERR_UNIMPLEMENTED when trying to create a Boot Camp virtual machine

- Parallels Desktop

Symptoms

- I am trying to create a Boot Camp-based virtual machine (VM), but I get an error message:

```
Failed to configure the Boot Camp partition's hard disk. A disk configuration error has o
Error: PRL_ERR_UNIMPLEMENTED (0x80000008)
```

Resolution

1. Start Parallels Desktop for Mac. Click on the **Parallels** icon at Mac's menu bar -> **Preferences... > Advanced** tab > enable **Use detailed log messages**.
 2. Make sure that native Boot Camp works fine:
 - ◆ Boot into Boot Camp natively and check filesystem for errors: open **Start** menu > type **Command Prompt** > right-click on it and **run as administrator**. In Command Prompt execute the following command:

```
chkdsk /r
```

NOTE: Command Prompt will offer you to schedule volume check at the next time the system restarts. Type **Y** and hit **Enter/Return**.
 - ◆ Restart Windows. Follow the procedure of disk scanning and repairing.
 3. Boot back to Mac OS X. Try to create a new Boot Camp VM (delete a previous Boot Camp-based VM first if you have one).
 4. Open Parallels Desktop preferences again: click on the **Parallels** icon at Mac's menu bar -> **Preferences... > Advanced** tab > disable **Use detailed log messages**.
 5. If you still not able to create a Boot Camp-based VM, please **send us a problem report**, save its ID and **contact the Parallels Support team** for assistance.
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