

Error in TightVNC Viewer: No security types supported. Server sent security types, but we do not support any of their

• Parallels Device Management

Symptoms

While trying to access Mac Client via TightVNC in SCCM Console the error occurs:

Resolution

On the Mac do the following:

- 1. Open Sharing preferences if it isn't already open (choose Apple menu > System Preferences, then click Sharing), then select the Remote Management checkbox.
- 2. Do one of the following:
 - ♦ Select "All users" to let all users on your network connect to your Mac using Apple Remote Desktop.
 - ♦ Select "Only these users," click Add, then select the users who can share your Mac using Apple Remote Desktop.
- 3. Click Options, then select the tasks remote users are permitted to perform.
- 4. Click Computer Settings, then select options for your Mac. If people connect using a VNC viewer, you need to set a password.

If there were active VNC sessions on the Mac, you may need to restart it to apply the changes.

For more information, please refer to: OS X Yosemite: Allow access using Remote Desktop

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