

No Internet connection in Windows virtual machine

- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

- No Internet connection in Windows.
- Microsoft Security Essentials antivirus is installed.
- In Event Viewer (CMD+R > eventvwr.msc > Windows Logs > System) following errors are presented:

```
Event ID 3002 Microsoft Antimalware Real-Time Protection feature has encountered an error and fa Feature: Network Inspection System
Error Code: 0x80070005
Error description: Access is denied.
Reason: The system is missing updates that are required for running Network Inspection System
```

Cause

Microsoft Security Essentials updates are not installed.

Resolution

- 1. Uninstall Microsoft Security Essentials antivirus.
- 2. Restart Windows. Check that Internet connection is working now.
- 3. Download *Microsoft Security Essentials* antivirus from the official web page and install all updates that will be suggested.
- 4. Restart Windows and check that Internet connection is still working fine.

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