



No Internet connection in Windows virtual machine

- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

- No Internet connection in Windows.
- *Microsoft Security Essentials* antivirus is installed.
- In Event Viewer (**CMD+R** > **eventvwr.msc** > **Windows Logs** > **System**) following errors are presented:

```
Event ID 3002 Microsoft Antimalware Real-Time Protection feature has encountered an error and fa
Feature: Network Inspection System
Error Code: 0x80070005
Error description: Access is denied.
Reason: The system is missing updates that are required for running Network Inspection Syst
```

Cause

Microsoft Security Essentials updates are not installed.

Resolution

1. Uninstall *Microsoft Security Essentials* antivirus.
2. Restart Windows. Check that Internet connection is working now.
3. Download *Microsoft Security Essentials* antivirus from the official web page and install all updates that will be suggested.
4. Restart Windows and check that Internet connection is still working fine.