



Microsoft Office icons are missing on Mac

- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition

Symptoms

Microsoft Office icons are missing on Mac, i.e. Microsoft Excel and Microsoft Power Point. I see only blank icons:

Cause

Shared application misconfiguration.

Resolution

1. Right-click on Excel file which is located on the Mac side > **Get Info**.
2. Expend **Open with** menu and choose Microsoft Excel as a default application.
3. Please do the same with other Microsoft Office files.

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