

How to improve printing performance?

- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

Symptoms

Printing takes approximately 5 minutes once I click print until its printed. This is for a 1 page document with no images.

Resolution

1. Head to **RAS Console > Universal Printing > Fonts Management** tab > uncheck "**Transfer Fonts**"

2. Please check if this improves the performance. If yes, then re-enable **Embed Fonts** in RAS Console, and on the RDP Client go to **Options > Advanced Settings > Cache RAS Universal Printing embedded fonts**.

3. Open **Connection Properties > Printing > Options > Data Format** > select **EMF**