

Published Application opens across two monitors

• Parallels Remote Application Server 14.1

Symptoms

One of published applications opens across two monitors. Its window located almost on 1 and 1/2 monitors.

• No issues using a start program via Microsoft RDP.

Cause

Misconfiguration.

Resolution

- 1. Be sure that "Use RemoteApps if available" enabled on Terminal Server.
- 2. On the RDP Client side go to Connection Properties > Displays > tick "Use all monitors for Desktop session (if applicable)"
- 3. Relogin to the server.

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