



## **Incorrect printer set as default**

- Parallels Remote Application Server 14.0

### **Symptoms**

The default printers in client's sessions are not correct, or there is no printer set as default.

### **Cause**

Misconfiguration.

### **Resolution**

1. At Parallels Client, go to **Options > Advanced Settings > check Cache "Printer Hardware Information"**

2. Open **Connection Properties > Printing > Change Default Printer settings >** set timeout to force default printer to **120** sec.

---

© 2025 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.