

Published applications are not shown in Remote Application Server Client or Web Portal

- Parallels Remote Application Server

Symptoms

Published applications are not shown in Remote Application Server Client or Web Portal.

Cause

Connection misconfiguration (permissions issue).

Resolution

Open **Remote Application Server Console**.

1. Go to **Connection** > check **Always require user credentials for application list**.
2. Specify your **Domain**.
3. Go to **Publishing** > choose an application > **Choose tab Filtering** > make sure that **Allow the following users** is checked and the exact user is added.