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Published applications are not shown in Remote Application Server Client or Web Portal

• Parallels Remote Application Server

Symptoms

Published applications are not shown in Remote Application Server Client or Web Portal.

Cause

Connection misconfiguration (permissions issue).

Resolution

Open Remote Application Server Console.

- 1. Go to **Connection** > check **Always require user credentials for application list**.
- 2. Specify your Domain.
- 3. Go to **Publishing** > choose an application > **Choose tab Filtering** > make sure that **Allow the following users** is checked and the exact user is added.

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