

<u>Parallels Desktop couldn't detect Windows 10 Boot Camp</u> <u>partition</u>

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 11
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 10

Symptoms

- Parallels Desktop can't detect Windows 10 Boot Camp partition.
- Windows 10 works fine if I start Boot Camp natively.
- When creating an empty virtual machine and selecting a Boot Camp drive as a source I receive the error:

Failed to configure the Boot Camp partition's hard disk.

Cause

Windows hard disk errors.

Resolution

Check your Windows hard disk for errors:

- 1. Right-click on your drive > Properties > Tools tab > Error Checking > Check > Scan drive.
- 2. Once scanning is done, you'll receive the output:
- 3. Click on **Repair drive** and reboot WIndows to proceed.
- 4. After that please boot on the Mac side, remove the old Boot Camp virtual machine and create a new one.

An alternative resolution: running CHKDSK Utility

- 1. In Windows search bar type cmd, right click on Command Prompt > Run as Adminisrtator
- 2. Execute the command:

 ${\tt chkdsk} \ /{\tt r} \ /{\tt f} \\ {\tt hit Enter/Return}$

3. Type Y to confirm disk checking and hit Enter/Return. Reboot Windows to proceed.

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