



Parallels Desktop couldn't detect Windows 10 Boot Camp partition

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition 11
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Standard Edition 10

Symptoms

- Parallels Desktop can't detect Windows 10 Boot Camp partition.
- Windows 10 works fine if I start Boot Camp natively.
- When creating an empty virtual machine and selecting a Boot Camp drive as a source I receive the error:

Failed to configure the Boot Camp partition's hard disk.

Cause

Windows hard disk errors.

Resolution

Check your Windows hard disk for errors:

1. Right-click on your drive > **Properties** > **Tools** tab > **Error Checking** > **Check** > **Scan drive**.
2. Once scanning is done, you'll receive the output:
3. Click on **Repair drive** and reboot Windows to proceed.
4. After that please boot on the Mac side, remove the old Boot Camp virtual machine and create a new one.

An alternative resolution: running CHKDSK Utility

1. In Windows search bar type **cmd**, right click on **Command Prompt** > **Run as Administrator**
2. Execute the command:

```
chkdsk /r /f
```

hit Enter/Return

3. Type **Y** to confirm disk checking and hit **Enter/Return**. Reboot Windows to proceed.

