

## Resetting password in an Ubuntu virtual machine

• Parallels Desktop for Mac Standard Edition

To reset a password in an Ubuntu virtual machine perform the following steps:

- 1. Go to virtual machine's <u>Configuration</u> > **Hardware** > **Boot Order**.
- 2. Tick Select boot device on startup
- 3. Run Ubuntu
- 4. Once the virtual machine start to boot, make sure that the virtual machine is active (click inside virtual machine window) and press **Shift** key repeatedly (it your virtual machine uses UEFI press the **Esc** key instead) until you see the grub menu.
- 5. From the boot menu, select **recovery mode**, which is usually the second boot option
- 6. After you select recovery mode and wait for all the boot-up processes to finish, you'll be presented with a few options. Navigate to the **Drop to root shell prompt** using the arrow keys and press **Enter**.

```
<img alt="alttext" src="http://kb.parallels.com/Attachments/kcs-34521/fixsudoprecise03.jpg" t
<p>The root account is the ultimate administrator and can do anything to the Ubuntu installation
In recent versions of Ubuntu, the filesystem is mounted as read-only, so you need to enter th
mount -o rw, remount /
```

7. If you have forgotten your username as well, type:

8. To reset the password, type:

```
passwd username

cy>Where username is the username you want to reset.

cy>You'11 then be prompted for a new password. When you type the password you will get no vi

cy>Now the password should be reset. Type

exit
cy>to return to the recovery menu.
```

After you get back to the recovery menu, select <strong>resume normal boot</strong>, and use

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