

## Using an external display alongside with Apple Retina

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Standard Edition 12
- Parallels Desktop for Mac Business Edition

### Symptoms

I have a Mac computer with built-in Retina display and another external one (non-Retina). I want to work with my Windows virtual machine on both displays but I'm having resolution issues.

### Cause

Very high resolution difference between the displays:

### Resolution

A new option was introduced in Parallels Desktop 12 for Mac to work with the virtual machine on multiple displays with Retina: **Best for external displays**.

When this option is enabled, Windows manages resolution and DPI settings separately on every display. To enable this option"

1. Open virtual machine configuration window > **Hardware** > **Graphics**.
2. Set resolution setting to **Best for external displays**.

**NOTE:** Windows will log off to apply the new settings (when running).

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