

Parallels Remote Application Server Web Portal

• Parallels Remote Application Server 14.0

If SafeNet second level authentication/Deepnet or DualShield Unified Authentication is enabled, logging in to the Parallels Remote Application Server Web Portal also requires second level authentication.

- 1. Enter any four digit number in the **OTP** field. You'll use this number again later in the process.
- 2. Enter your email address and then click on **Send OTP**.
- 3. Log in to your email account and find the email from SafeNet containing your activation key, token serial, and application PIN, which you'll need to activate your SafeNet authentication.
- 4. Download MobilePASS client from: http://localhost:80/TMSService/ClientDownload/MobilePASSWin.exe
- 5. Log in with your domain credentials.
- 6. Place the attached seed file in the same folder with the MobilePASS client.
- 7. Enter the One-Time Password to log into the Terminal Server Connection.
- 8. Download the MobilePASS client from the URL provided in the SafeNet email.
- 9. Enter the activation key found in the email.
- 10. Enter the application PIN found in the email in the MobilePASS PIN field.
- 11. Click **Generate** and then **Copy**.
- 12. Combine the OTP PIN and eToken in this order: OTP + eToken. Enter this value into the Parallels RDP Client and click **OK** to log in.

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