



## **Previously working Windows virtual machine now shows "No boot device is available"**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition

### **Symptoms**

Windows virtual machine was working before but now shows **No boot device is available** when booting up.

### **Cause**

Virtual machine configuration file not being read correctly.

# Resolution

1. Shutdown the Windows virtual machine.
  2. Open the virtual machine hard disk configuration: go to menu bar at the top > **Actions** > **Configure** > **Hardware** tab > **Hard Disk 1**.
  3. In **Source** drop-down menu choose **Disconnected** option.
  4. Close the **Configuration** menu and quit **Parallels Desktop**.
  5. Launch **Parallels Desktop** and access the virtual machine **hard disk configuration** menu once again.
  6. Select the source and navigate to the **.hdd** file located in the **.pvm** bundle.
  7. You should now see your virtual hard drive file listed in **Source** drop-down menu:
  8. Close the **Configuration** menu and start the windows Windows virtual machine.
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