

Previously working Windows virtual machine now shows "No boot device is available"

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac App Store Edition

Symptoms

Windows virtual machine was working before but now shows No boot device is available when booting up.

Cause

Virtual machine configuration file not being read correctly.

Resolution

1. Shutdown the Windows virtual machine.

- 2. Open the virtual machine hard disk configuration: go to menu bar at the top > Actions > Configure > Hardware tab > Hard Disk 1.
- 3. In **Source** drop-down menu choose **Disconnected** option.
- 4. Close the **Configuration** menu and quit **Parallels Desktop**.
- 5. Launch Parallels Desktop and access the virtual machine hard disk configuration menu once again.
- 6. Select the source and navigate to the **.hdd** file located in the **.pvm** bundle.
- 7. You should now see your virtual hard drive file listed in **Source** drop-down menu:
- 8. Close the **Configuration** menu and start the windows Windows virtual machine.

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