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How to detect AT&T AllAcess as installed application in Application Portal of Parallels Mac Management for Microsoft SCCM

• Parallels Device Management

Symptoms

How to detect AT&T AllAcess as installed application in Application Portal of Parallels Mac Management for Microsoft SCCM

Resolution

- 1. Click on *AT&T AllAcess* application in **Software Library -> Overview -> Application Management -> Applications**.
- 2. Open **Deployment Types** tab in the bottom pane.
- 3. Right click on AT&T AllAcess deployment type and click **Properties** in opened context menu.
- 4. Open Detection Method tab in {AT&T AllAcess-app-name} Mac OS X Properties dialog.
- 5. Select row with *Package ID* and click on **Edit Clause**.
- 6. Copy the Value field. Close the dialog clicking on Cancel.
- 7. Select row with Application Bundle ID and click on Edit Clause.
- 8. Paste the copied version in the Value field. Click OK
- 9. Click OK in {AT&T AllAcess-app-name} Mac OS X Properties dialog.

Alternative solution

- 1. Check the version value using **steps 1-6** from instruction above.
- 2. Remove existing clauses and create new detection rule containing only one clause **Application bundle ID** with the following settings:

```
Application bundle ID = com.AT&T.AllAccess
Data Type = String
Operator = Equals
Value = <version>
```

where <version> is the copied value in step 1, e.g. 10.1.299.2

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