

## **How to uninstall Remote Application Server?**

• Parallels Remote Application Server

## Question

How to uninstall Remote Application Server completely?

## **Answer**

For complete uninstallation, follow these steps:

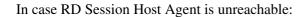
1. From Application Wizard in Control Panel uninstall Parallels Remote Application Server

- 2. Check **Program Files (x86)** folder > remove **Parallels** directory (if persists)
- 3. In the Registry Editor:
  - ◆ From **HKLM\Software\** remove Parallels registry key
  - ◆ From **HKLM\Software\Wow6432Node\** remove Parallels registry key
- 4. Reboot Windows Server to apply the changes.

## Uninstalling specific component

Should you need uninstall only one component, (for example, RD Session Host Agent):

In RAS Console go to Farm > RD Session Hosts > right-click on appropriate server > Check Agent... > Uninstall



- 1. Open services.msc
- 2. Find the service you want to uninstall (RAS RD Session Host Agent), right click on it > Properties
- 3. Take note of the path and name of the executable, for example: "C:\Program Files (x86)\Parallels\ApplicationServer\2XAgent.exe"

- 4. Open Command Prompt and navigate to C:\Program Files (x86)\Parallels\ApplicationServer\
- 5. Run the command in Command Prompt in the path above:

2XAgent.exe -u

Γhis will uninstall the	e service.		
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