How to move existing RAS installation to new machine from an old one?

- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 18.1

Question

How to move existing **RAS** installation to new machine from an old one?

Answer

In order to migrate your existing Remote Application Server installation, do the following:

1. Deploy a Secondary Connection Broker agent to New Machine:

    - In **RAS Console** go to **Farm > Connection Broker >** click on **+**

2. Change New Machine's priority to **Primary**:

    - On the new server open **Console** go to **Farm > Connection Broker >** right-click on new added server **> Promote to primary**

3. Change Parallels clients to point to new server:

    - **File > Add new connection...**

4. Remove Old machine's **RAS** agents (Gateway, Connection broker, etc.) using **RAS Console** in New Machine.
5. Remove **RAS** from the Old Machine using Windows **Control Panel**

NOTE: *Should the old primary Connection broker server act also as a RD Session Host within your farm, if the goal is to decomission the old server, it is important to install the software published on a new Connection Broker along with the RDSH agent and update the publishing rules to reflect the new installation.*

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