

## **Unable to print from the Client. Error 0x00000006**

- Parallels Remote Application Server 14.1
- Parallels Remote Application Server 14.0
- Parallels Remote Application Server 12.0

### **Symptoms**

When trying to print from Client the following errors appears:

```
Error 0x00000006
```

```
Error 0cFFFFFFFF
```

```
Error 0xFFFFFFFFC
```

```
Error 0xFFFFFFFF
```

There might be a pop-up as well:

### **Cause**

Reconnection while printing operation. The following errors can be found in the Client Log:

```
[W 02/00000033] Wed Aug 31 14:15:22 2016 - [50025] - Internal Error  
[I 02/0000003B] Wed Aug 31 14:15:22 2016 - Reconnecting attempt 1/10
```

### **Resolution**

[Update Parallels Client to v15 hotfix 5](#)

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